

Got Computer Problems?



**Tired of mediocre support?
 Are your systems running slow?
 Are your systems communicating consistently?
 Do you have a reliable source for technology support ?**

Get IST Services “Technically Covered” Remote Support Plan!

These service plans are preventative maintenance conducted remotely (not onsite) to ensure the stability and functionality of your systems.

	\$29.95 per month / per system \$149 Set up
Support Overview	
Phone and email support	●
Service Ticket (help desk) option	●
Initial Workstation Tune Up	●
Workstation Analysis & Recommendations	●
On-site visit	Hourly Rate
Support Covers	
Workstation Hardware	●
Operating System	●
Software Applications	●
Peripheral Devices (attached via USB only)	Up to 6*
Software installation & removal**	●
Workstation Tune-Up	●
Spyware/virus removal (client MUST own software)	●
Set-up Wireless network	●
Software Application Support	●
Data Back Up Support	
Automatic Data Back Up (local)	Avail***
Automatic Data Back Up (off site)	Avail***

*= Assigned devices **= Client must own software ***= Additional Cost

